

LIÈGE, BELGIUM

# UIPI RENOVATION TOUR

## RENOZEB EVENT REPORT

by UIPI  
29/09/21

**WALLOON  
OWNERS  
ON BOARD**

**24 SEPTEMBER 2021**

@ VAN DER VALK HOTEL SÉLYS LIÈGE



**RenoZeb event report  
UIPI Renovation Tour – Walloon Owners on Board**

**TABLE OF CONTENTS**

<b>INTRODUCTION</b>	<b>3</b>
<i><b>UIPI Renovation Tour</b></i>	<b>3</b>
<i><b>Objectives</b></i>	<b>3</b>
<i><b>Targeted audience</b></i>	<b>4</b>
<b>PREPARING THE EVENT</b>	<b>4</b>
<i><b>Date and venue</b></i>	<b>4</b>
<i><b>Local partnerships</b></i>	<b>4</b>
<i><b>Guiding principles and strategy</b></i>	<b>4</b>
<i><b>Hired services</b></i>	<b>5</b>
<i><b>Contents</b></i>	<b>5</b>
Programme and speakers	5
Support documents	6
<i><b>Dissemination</b></i>	<b>6</b>
Strategy	6
Articles and publications	6
Other contents	11
<b>RESULTS</b>	<b>12</b>
<i><b>General description of event running</b></i>	<b>12</b>
<i><b>Participants</b></i>	<b>12</b>
<i><b>Challenges and lessons learned</b></i>	<b>12</b>
<i><b>Main takes and feedback during the event</b></i>	<b>13</b>
Policy session: “Setting the Scene”	13
Round table discussion with stakeholder interventions	13
<i><b>Feedback after the event</b></i>	<b>14</b>
General feedback	14
Feedback form	14
<i><b>Event coverage</b></i>	<b>14</b>
Articles	14
Videos and other materials	15
<b>CONCLUSIONS</b>	<b>16</b>
<b>ANNEX</b>	<b>17</b>
<i><b>Programme</b></i>	<b>17</b>
<i><b>Speakers</b></i>	<b>20</b>
<i><b>Poster</b></i>	<b>22</b>
<i><b>Photos</b></i>	<b>23</b>



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## INTRODUCTION

### *UIPI Renovation Tour*

The International Union of Property Owners launched the UIPI Renovation Tour hybrid event series in Europe in September 2021. It aims to bring the European Commission's (EC) climate targets closer to EU citizens and property owners by leading locally relevant policy debates and proposing practical solutions building on existing European and local initiatives. To stimulate the Renovation Wave, it is crucial to empower citizens and raise awareness, while gathering the views of stakeholders who are crucial partners in making change happen and paving the way towards a greener and more sustainable Europe for all. We strongly believe that a just energy transition in Europe cannot be achieved without the mobilisation of key civil society groups, notably property owners, as they can play a crucial role in engaging, advising and supporting citizens and policy makers on their path towards the energy transition, and ensuring that quality projects are delivered.

As the RenoZeb project comes to an end and most exploitable results are ready to be showcased, UIPI decided in agreement with the rest of the project's consortium to make the first two events of the series the last RenoZeb events, and use the occasion to disseminate and potentiate market uptake by offering RenoZeb and its solutions as practical examples of existing tools in the market to help property owners renovate and for condominium managers to propose to the owners they work with. This report is about the second event.

### *Objectives*

On one hand, as all events of the series *UIPI Renovation tour*, the aim was to bring the European Commission's (EC) climate targets closer to EU citizens, by leading a locally relevant policy debate and proposing practical solutions building on existing European and local initiatives. On the other, the aim was also to present RenoZeb solutions to potential users/buyers. In other words, the idea is to inform citizens and give them the opportunity to clarify any doubts, provide feedback and ask questions, raise awareness, and capitalise on the work done in EU-funded projects, by presenting some relevant results as practical solutions the targeted audience can use to deep renovate their properties.



Adding to this, the goal was also to enable feedback gathering and hear what property owners, condominium managers, policy makers and other relevant stakeholders (namely from banking institutions, the construction sector and architects) had to say. If we wanted the raise awareness about EU's climate goals, national strategy plans and local programmes, we also wanted to understand what are the views and experiences of those affected by those measures or that will be affected by them. Are policies adapted to reality? Are they feasible? What is working and what is not? What should be improved? Only a bottom-up approach can help answer these questions, so we proposed top-down presentations in the programme to stimulate discussion and debate and collect feedback.

### ***Targeted audience***

There were two targeted audiences: one presential and another online. UIPI worked in association with the [Syndicat National des Propriétaires et Copropriétaires \(SNPC\)](#) and the [Ville de Liège](#), as the goal was to reach the maximum number of property owners, to be locally relevant and to target Walloon property owners and condominium managers. The latter group have a very big replication potential, as they manage multi-apartment buildings composed by many properties and hence capable of influencing several property owners. The online audience targeted was broader and included property owners across Europe, relevant stakeholders, project participants and sister projects.

## **PREPARING THE EVENT**

### ***Date and venue***

UIPI hosted the second event of the UIPI renovation Tour in Liège (Belgium) on 24 September 2021 at the Van der Valk Sélys Hotel.

### ***Local partnerships***

To ensure the local relevance of the event, UIPI counted with the help of the previously mentioned SNPC and Ville de Liège to be able to reach the targeted audience.

### ***Guiding principles and strategy***

As some of the main goals of the event were to raise awareness, stimulate the Renovation Wave and potentiate RenoZeb solutions' market uptake, it was decided that the event should be **accessible** to all and would be totally **free of charge** to all participants, to help obtain more



registrations and avoid discriminating less wealthy groups of the targeted audience. To attend the event all that was asked from participants was to register. As UIPI is a non-profit NGO, there were no commercial partnerships nor sponsors and the event was entirely funded with allocated budget from the presented EU-funded H2020 projects.

Another guiding principle was to make this event **understandable** to all. The event targeted Walloon property owners and condominium managers and wider audience was expected online; unlike in the first event in Budapest, the streaming of the event was not available in English but only in French. Nevertheless, all the speaker presentations will be rendered available in English on the event page.

We tried our best to obtain **gender balance** in our programme and with our speakers.

### ***Hired services***

To be able to offer a good programme and guarantee the event's success the following services were hired for the occasion:

- Venue (with included breaks and lunch catering);
- Technical material and team in charge of sound and video projection;
- Technical material and team in charge of online streaming;

All services were hired according to H2020 funding rules (with several quotes obtained for each unless there is a valid justification for it and all the process properly documented).

### ***Contents***

#### Programme and speakers

The event is divided in two sessions. The morning is a policy session which featured keynote speaker presentations to set the scene, and explain to the participants **what is expected at EU, national and local level in terms of regulations and support schemes with an energy-efficiency focus**. To steer the discussion around the implications that these might entail for relevant stakeholders, decision-makers and affected citizens, this morning session ends with a participative round-table discussion, in which invited speakers have the opportunity to exchange their views and expertise, and all event participants (presential and virtual) get to ask questions or make comments.

The afternoon session is dedicated to help citizens, property owners and building managers entail with the changes asked from them. A series of **practical workshop panels showcase cutting edge developed solutions, especially adapted to their needs, in the fields of financial aspects and support, technical solutions and innovations, and available assistance to facilitate renovation**. The workshops include short presentations or trainings and allow for participants to clear out any doubts they might have by addressing the panellists directly. To end the afternoon session and event, there is a final feedback session to review provided information, main takes and comments from all participants.



A copy of the handed out programme and of the speakers list is included in this report's annex (page 20).

### Support documents

Several support documents were produced during this event's organization for the different parties involved. These are:

- Programme;
- Webpage of UIPI Renovation Tour event series and one for each event in the series;
- Speaker invitations and note (speaker instructions);
- Internal newsletter article;
- Project related articles;
- Confirmed speakers list (with short biography);
- Project newsletter articles;
- Social media posts;
- Privacy policy and data consent forms to clearly inform and request consent from event participants (for the recording and streaming of the event).

### ***Dissemination***

#### Strategy

The event was disseminated internally by UIPI amongst its members using its internal newsletter and communication emails, and also amongst consortium partners of all the EU-funded projects (both from H2020 and Erasmus+ programmes) UIPI is involved with: Renozeb, Triplea-Reno, Drive 0, NRG2Peers, Eenvest, Save the Homes, Re-MODULEES, HOME, Housing+ and EduHome. Dissemination was also made online using UIPI's website and social media (Facebook, LinkedIn and Twitter).

SNPC also disseminated the event in Belgium amongst its members (mainly property owners) and the same was done by Ville de Liège and the projects they participate in: ACE Project and Climate Active Neighbourhoods (CAN) Project.

#### Articles

Several articles were produced for the event's dissemination and about the Renozeb solutions. Here is the list with links/screenshots and information about publication (where and when):

- Liaison Group newsletter:
  - 24 September 2021: Article "*UIPI Renovation Tour kicks off in September*". [Link](#).
- *Le Cri* printed Belgian property owners magazine:



- September/October 2021: Article on Renozeb solutions: *“Are modular solutions the key to renovate our building stock and make it more energy-efficient?”* (no screenshots available yet).
- UIPI monthly newsletter
  - 1 July 2021: Article *“UIPI Renovation Tour is about to launch in September”*.



- 1 September 2021: Article *“UIPI Renovation Tour kicks off in Budapest on 17 September”*.



- 4 October 2021: Article on UIPI Renovation Tour – Walloon Owners On Board main take-aways (no screenshot available yet).
- UIPI website:



- 15 July 2021: Dedicated events page on UIPI website. [Link](#).
  - 8 September 2021: Article “*UIPI Renovation Tour – Owners on Board*”. [Link](#).
- UIPI mailing campaigns:
- 8 September 2021: INVITATION | INSCRIPTION MAINTENANT OUVERTE : UIPI Renovation Tour - Liège Owners on Board.



En association avec la [Ville de Liège](#) et le [SNPC](#) (Syndicat National des Propriétaires et Copropriétaires), l'[Union Internationale des Propriétaires Immobiliers](#) (UIPI) vous invite à participer au deuxième événement du Tour de la Rénovation de l'UIPI à Liège le 24 septembre 2021.

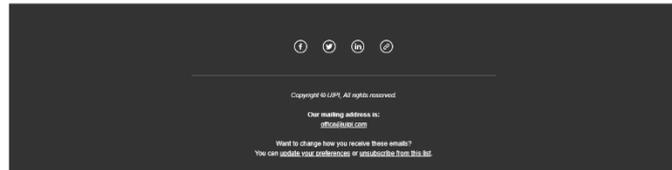
La série d'événements de [UIPI Renovation Tour](#) en Europe vise à rapprocher les objectifs climatiques de la Commission européenne des citoyens et des propriétaires immobiliers de l'UE, en orientant des débats politiques pertinents au niveau local et en proposant des solutions pratiques issues d'initiatives européennes et locales existantes. Afin de stimuler la Vague de Rénovation, il est très important d'engager les citoyens et de les sensibiliser tout en recueillant les réactions des parties prenantes, qui seront des partenaires essentiels pour le changement nécessaire à l'ouverture d'une voie pour une Europe plus verte et durable pour tous. Nous sommes vivement convaincus qu'une transition énergétique équilibrée en Europe ne peut être réalisée sans la mobilisation des principaux groupes de la société civile, car ils peuvent jouer un rôle fondamental dans l'engagement, conseil et soutien des citoyens et des preneurs de décisions politiques dans leur parcours de transition énergétique.

Ce deuxième événement à Liège est public, avec une capacité physique limitée et une couverture en ligne, et sera divisé en deux sessions : une session politique le matin où les acteurs politiques concernés, représentant différents niveaux de gouvernance (UE, national et local), présenteront le scénario actuel concernant l'état des bâtiments, le besoin de les rendre plus efficaces énergétiquement et les politiques existantes afin d'inclure un débat public sur ces questions ; et une session pratique / de formation l'après-midi, où des exemples d'outils existants seront présentés pour aider les citoyens, les propriétaires privés et les gestionnaires de bâtiments à mettre en œuvre les améliorations nécessaires prévues dans la Vague de Rénovation.

Les inscriptions sont maintenant ouvertes ! Pour vous inscrire, veuillez utiliser le bouton ci-dessous. Pour plus d'informations sur le programme, les mises à jour et les intervenants confirmés, veuillez consulter [notre site web](#).

Nous espérons que vous pourrez y assister ! Nous vous remercions.

S'inscrire à l'événement



- 20 September 2021: N'OUBLIEZ PAS DE VOUS INSCRIRE! UIPI Renovation Tour - Propriétaires Wallons on Board. [Reminder]



En association avec la [Ville de Liège](#) et le [SNPC](#) (Syndicat National des Propriétaires et Copropriétaires), l'[Union Internationale des Propriétaires Immobiliers](#) (UIPI) vous invite à participer à la deuxième étape du Tour de la Rénovation de l'UIPI à Liège le 24 septembre 2021.

Cet événement s'inscrit dans une série de conférences intitulées [UIPI Renovation Tour](#) qui visent à rapprocher les objectifs climatiques européens des citoyens et des propriétaires immobiliers de l'UE, en facilitant les débats politiques au niveau local et en proposant des solutions pratiques s'appuyant sur différentes initiatives européennes et locales. Afin de stimuler la Vague de Rénovation, il est crucial d'engager les citoyens et de les sensibiliser tout en recueillant leurs réactions et celles des acteurs du secteur. La transition vers la neutralité carbone en Europe ne peut être réalisée sans la mobilisation des principaux acteurs et groupes de la société civile. Ces derniers peuvent jouer un rôle fondamental dans l'engagement, le conseil et le soutien des citoyens et des preneurs de décisions politiques dans leur parcours de transition énergétique.

Cette deuxième conférence à Liège est publique, gratuite et ouverte à tous dans la limite des places disponibles. Elle peut également être suivie en ligne. La journée sera divisée en deux sessions : une session politique le matin où, après avoir présenté les politiques en place et à venir sur la rénovation énergétique et durable des bâtiments, les représentants des différents niveaux de gouvernance (UE, national et/ou local) discuteront du futur de ces politiques avec les représentants du secteur et les participants ; et une session pratique / de formation l'après-midi, où plusieurs outils et solutions seront présentés pour aider les citoyens, les propriétaires privés et les gestionnaires de bâtiments à mettre en œuvre les améliorations nécessaires prévues dans la Vague de Rénovation.

Il reste quelques places en présentiel et la conférence peut-être suivie en ligne ! Si vous voulez vous joindre à nous, suivez les instructions ci-dessous. Pour plus d'informations sur le programme, les mises à jour et les intervenants confirmés, veuillez consulter [notre site web](#).

Nous espérons que vous pourrez y assister ! Nous vous remercions.

S'inscrire à l'événement



- 23 September 2021: UIPI Renovation Tour | Walloon Owners on Board - 24 Septembre EN LIGNE.



**LIÈGE, BELGIQUE**  
**UIPI RENOVATION TOUR**  
**PROPRIÉTAIRES WALLONS ON BOARD**  
**24 SEPTEMBRE 2021**  
@ VAN DER VALK HOTEL SELVS LIÈGE

Logos: UIPI, Triple-A-reno, Liberty, etc.

Cher participant,

Vous êtes inscrit à l'événement UIPI Renovation Tour - Walloon Owners on Board aujourd'hui Sep 24, 2021 09:30 AM CET.

Veillez cliquer sur le lien ci-dessous pour rejoindre le webinaire :  
<https://us02web.zoom.us/j/87306905361?pwd=U0srako2bnYURUd3UURFYjlpMlhlMTU0>  
 Passcode: 573682

Veillez trouver le programme ci-dessous à télécharger.

Ou un tap mobile :  
 US : +13462487799, 87306905361#,,, \*573682# or  
 +18669006833, 87306905361#,,, \*573682#  
 Ou par téléphone :  
 Composez (pour une meilleure qualité, composez un numéro basé sur votre position actuelle)  
 ÉTATS-UNIS +1 346 248 7799 ou +1 669 900 6833 ou +1 929 205 6099  
 ou +1 253 215 8782 ou +1 301 715 8592 ou +1 312 626 6799

ID du webinaire : 873 0690 5361  
 Code d'accès : 573682

Numéros internationaux disponibles : <https://us02web.zoom.us/j/87306905361?pwd=U0srako2bnYURUd3UURFYjlpMlhlMTU0>

Merci beaucoup pour votre inscription, nous nous réjouissons de votre participation aujourd'hui.

Bien à vous,

L'équipe de l'UIPI, du SNPC et de la Ville de Liège

[Télécharger Programme](#)



- 27 September 2021: UIPI Renovation Tour | Walloon Owners on Board - 24 Septembre FEEDBACK.



**LIÈGE, BELGIQUE**  
**UIPI RENOVATION TOUR**  
**PROPRIÉTAIRES WALLONS ON BOARD**  
**24 SEPTEMBRE 2021**  
@ VAN DER VALK HOTEL SELVS LIÈGE

Logos: UIPI, Triple-A-reno, Liberty, etc.

Cher participant,

Merci d'avoir participé à l'événement UIPI Renovation Tour - Walloon Owners on Board organisé vendredi dernier à Liège. Au-delà des petits aiéas techniques, cet événement a rencontré un franc succès - tant en ligne qu'en présentiel. Au vu du nombre de commentaires positifs et des questions et interrogations que les présentations et les débats ont suscité, nous pouvons affirmer que cette conférence a généré un intérêt réel pour les questions de rénovation et a permis aux participants de comprendre l'importance de s'intéresser et de s'impliquer dans la politique climatique tant au niveau européen, que national et local.

Nous espérons que vous avez apprécié l'événement et que vous pourrez suivre la discussion lors des autres événements de l'UIPI Renovation Tour en Europe.

Nous vous remercions de bien vouloir remplir le formulaire en cliquant sur le bouton ci-dessous et de nous faire part de votre avis sur l'événement.

Bien à vous,

L'équipe de l'UIPI, du SNPC et de la Ville de Liège.

[Formulaire de Feedback](#)



- UIPI social media:

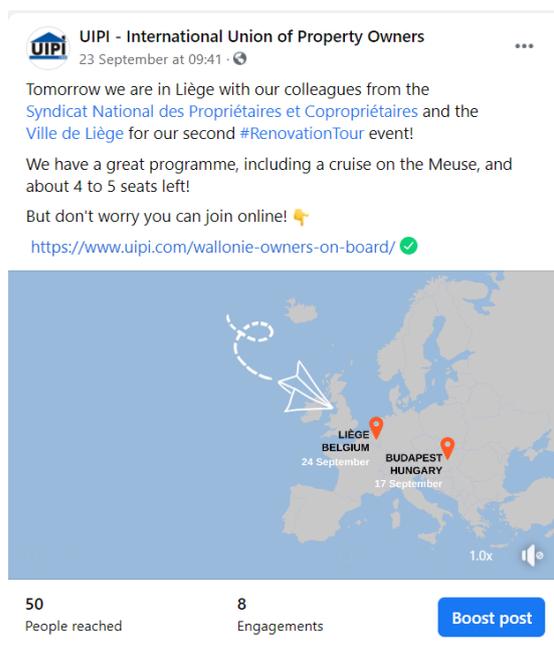
- Twitter: from 2 September to 24 September, a total number of 25 tweets were posted on UIPI Twitter account regarding the event. They included dissemination at the beginning to raise awareness about the event, promotion of the registration process (both online



and presential), details about the speakers and agenda, etc. And the event coverage itself afterwards, as can be seen in the following screenshots. All the posts available [here](#).



- Facebook: from 2 September to 24 September, a total number of 5 Facebook posts were published on UIPI Facebook account regarding the event. They included dissemination at the beginning to raise awareness about the event, promotion of the registration process (both online and presential), details about the speakers and agenda, etc. And the event coverage itself afterwards, as can be seen in the following screenshots. All the posts available [here](#).



- LinkedIn: from 2 September to 24 September, a total number of 2 LinkedIn posts were published on UIPI LinkedIn account regarding the event. They included dissemination at the beginning to raise awareness about the event, promotion of the registration process (both online and presential), details about the speakers and agenda, etc. And the event coverage itself afterwards, as can be seen in the following screenshots. All the posts available [here](#).



Other contents:

Other contents were also produced for the event such as the whole event recording, videos with short interviews to participants, photos of the event and PowerPoint presentations.

These still need to be edited and will only be rendered available at a later stage. They will be shared through UIPI's, SNPC's and Ville Liège's communication channels and posted on the events Web page as soon as available.



## RESULTS

### *General description of event running*

The event ran with some technical issues with the virtual speaker participations as the sound had not been correctly tested by the technical sound team and resulted in some delays in the programme. Nevertheless these problems were overcome and the quality of the content prevailed in the overall evaluation of the event. As for the first event in Budapest the event was full and the interest shown by the participants very high; it was great to see the level of engagement and participation of all that came: many questions and comments were made throughout the whole day.

The objectives set were all achieved.

### *Participants*

The event counted with 37 online participants and 87 presential participants. The full capacity was reached and most participants were Walloon condominium managers and property owners, meaning that the targeted audience was reached.

### *Challenges and lessons learned*

During the preparation phase, the hardest tasks were confirming all the speakers and reaching our objective of registrations given the fact that it partly occurred during Summer holidays season. This problems were nevertheless overcome with the help and hard work of all involved organisations.

As previously mentioned, we had to face many technical problems that resulted from the absence of the sound team in the event rehearsal. This meant that we hadn't tested the sound in accordance with the streaming (only separately) and the sound of the online speaker participants failed at first.

Luckily we managed to solve the issue but it still meant that the programme was slightly reshuffled and some there were some delays. This is unfortunate for all, as it makes the experience less pleasant and doesn't make the organization team look very professional, despite the amount of time and preparation invested and the quality of the programme. Nevertheless, the overall satisfaction was more based on the quality of the programme and interventions and participants still seemed satisfied at the end of the day.

We learned that such events, especially hybrid ones, need to have a previous rehearsal that involves all concerned parties and external hired services at the same time (as with the first event in Budapest that had zero technical problems).

## ***Main takes and feedback during the event***

### *Policy session: “Setting the Scene”*

Brigitte Jacquemont’s (Policy Officer, Energy Efficiency: Buildings and Products at the European Commission Directorate General for Energy) and Pascal Arimont’s (Member of the European Parliament, group of the European People’s Party) presentations opened the session and were important as they contextualised the renovation wave and explained the legislative process. Together they brought closer the upcoming European obligations to the present audience. Arimont stressed the importance to get ahead with the set climate goals and start deep renovations as soon as possible.

After these first two presentations, Céline Renard (Attachée of the Public Service of Wallonia, Department of Energy and Sustainable Building) presented regional climate related policies affecting private property owners and the Walloon strategy, and Sylvie Moreau (Head of Cabinet of the Local Councillor for the Ecological Transition in charge of the Climate Plan) together with Michel Duc (Advisor to the Local Councillor for the Ecological Transition in charge of the Climate Plan) presented the city of Liège strategy.

### *Round table discussion with stakeholder interventions*

During the discussions that followed this initial round, key sectoral stakeholders and the participants have had the chance to share their views. Experts and stakeholders from the building/real estate sector and participants stressed that:

- Lack of the necessary workforce to face the needs (for renovation);
- Importance of digital tools in the construction sector: this would help to simplify the work and attract workers, but it is not the silver bullet;
- Need for flexibility when it comes to imposing new rules obligations for renovation;
- Strong agreement among all participants of the need for incentivising first: obligations is just in last resort;
- Importance of long-term vision: for investors and owners;
- Also stability of funding schemes and incentives;
- Willingness of owners to contribute;
- Need for support tools: OSS, platforms;
- Building Renovation Passport and audit: can be an useful tools to help step-by-step renovation: need to incentivise;
- Very ambitious objectives might discourage owners to contribute;
- Progressive approach will be key when it comes to obligations to reach certain standards: need to have time to implement the measure and incentivise first;
- Problem for multi-apartment associations access to loan because of the lack of collateral: only few banks in Belgium provide loans for them.

## **Feedback after the event**

### *General feedback*

The general feedback received during the event and at the end was general very positive (except regarding the aforementioned technical problems, especially coming from the affected speakers). Participants came many times to thank us at the end of the event, claiming that the event was very useful and that they really enjoyed participating.

The participants were all very interested in the practical workshops in the afternoon in which practical tools to boost renovation were presented (partly from EU-funded projects), namely RenoZeb. The particular interest for the project was obvious, as participants asked as many questions as time allowed for.

### *Feedback form*

To collect written feedback about the overall satisfaction with the events, whether was considered useful and what could be improved, a feedback form was prepared, distributed in the event room and collected at the end or sent by email to those online. The results are still to be analyzed and will only be communicated at a later stage, but given the live feedback we have got, we are confident these are positive.

the participants are happy and congratulate you on this initiative.

A few remarks in passing:

- Some would have liked the afternoon session to be longer.
- Some regretted that not all questions could be answered, especially by regional governance.
- Many of them underlined the technical problems that occurred and the poor sound of the speakers in video.
- Try to respect the timing so as not to have to cut short the last interventions.

## **Event coverage**

### *Articles*

*Liège local television asked permission to attend and cover the event both in writing and video format, which was granted. The article and video details are the following:*

- 24 September 2021: Article & Video “Rénover aujourd'hui en pensant à demain” (Renovate today thinking of tomorrow) by O.G. on RTC Tele Liège. [Link](#).



Other articles about the event are still to be written and published on UIPI's website and social media, in the internal newsletter and also an article in the Cri magazine, with a special issue about RenoZeb. This will also be disseminated through all EU-funded projects partnerships.

#### *Videos and other materials*

The recording of the streamed event is available on the event page on UIPI's website, as well as all presentations and event photos: <https://www.uipi.com/wallonie-owners-on-board/>



## CONCLUSIONS

### *General conclusions*

This experience was overall very positive. The participants, speakers and all others involved were very satisfied with the content presented during the event, the contributions during the round-table discussion and participations during the whole event. The participants showed to be concerned with the lack of coherence in the existing policies at national, regional and local levels which is for them a barrier to renovation as they have a hard time understanding their obligations and support tools available. Such events give them the opportunity to address their concerns and also to have their doubts cleared when possible. This strongly reinforces our belief that such events are extremely useful for awareness raising and to bring policy closer to citizens; two things without which the Renovation Wave will hardly be successful.

This led to the conclusion that these events are also one of the best ways to present EU-funded projects' results and capitalize on different projects at the same time, by offering the practical solutions developed in a comprehensive way.

We were also pleased with the amount and quality of participations from the audience, which we will analyse and use in our organisations' activities; this event allowed us to better understand the real situation of Walloon owners and will allow us to better represent them.

Given all the above, after this second experience of the event series *UIPI Renovation Tour*, it remains clear that more events like this are needed and UIPI will do its best to keep on organising them, all over Europe, in the years to come.



## ANNEX

### Programme



The poster features a background image of a modern apartment building and a river. The text is overlaid on a semi-transparent white box. The title is in blue and orange, and the program details are in blue and black.

**UIPI RENOVATION TOUR**  
**WALLONS**  
**OWNERS ON BOARD**  
**PROGRAMME**

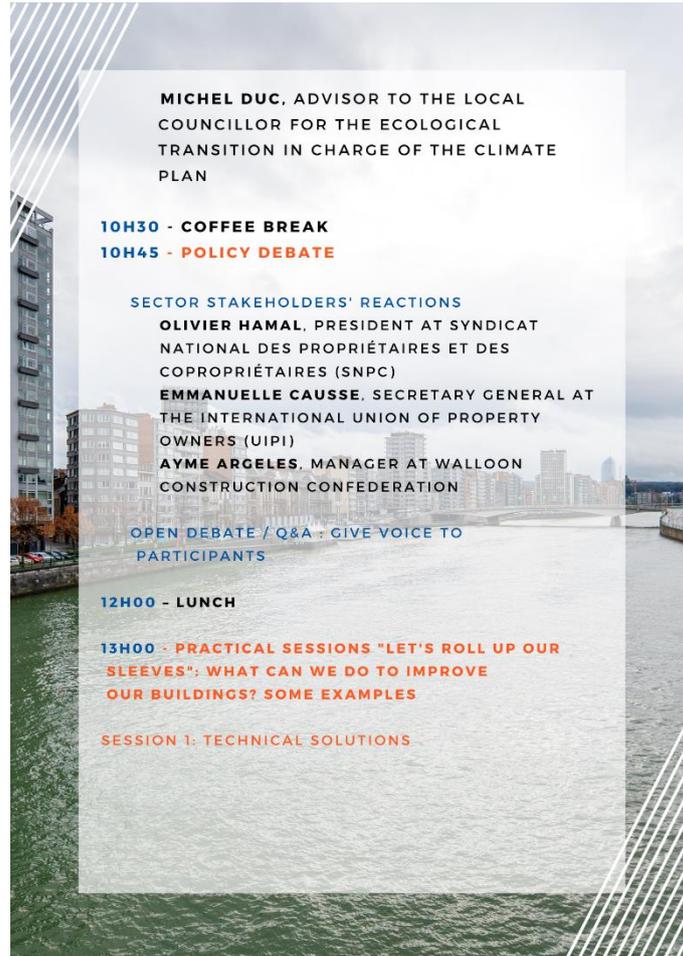
**DATE:** 24 SEPTEMBER  
**ADDRESS:** VAN DER VALK HOTEL SELYS IN LIÈGE

**9H30 - WELCOME**  
**9H45 - POLICY SESSION «THE CONTEXT»**

**RENOVATION WAVE AND CLIMATE OBJECTIVES EXPLAINED**  
**BRIGITTE JACQUEMONT**, POLICY OFFICER, ENERGY EFFICIENCY: BUILDINGS AND PRODUCTS AT THE EUROPEAN COMMISSION DIRECTORATE GENERAL FOR ENERGY  
**PASCAL ARIMONT**, MEMBER OF THE EUROPEAN PARLIAMENT, GROUP OF THE EUROPEAN PEOPLE'S PARTY

**REGIONAL WALLOON STRATEGY**  
**CÉLINE RENARD**, ATTACHED TO THE PUBLIC SERVICE OF WALLONIA, DEPARTMENT OF ENERGY AND SUSTAINABLE BUILDING

**CITY OF LIÈGE STRATEGY**  
**SYLVIE MOREAU**, HEAD OF CABINET OF THE LOCAL COUNCILLOR FOR THE ECOLOGICAL TRANSITION IN CHARGE OF THE CLIMATE PLAN



**MICHEL DUC**, ADVISOR TO THE LOCAL COUNCILLOR FOR THE ECOLOGICAL TRANSITION IN CHARGE OF THE CLIMATE PLAN

**10H30 - COFFEE BREAK**  
**10H45 - POLICY DEBATE**

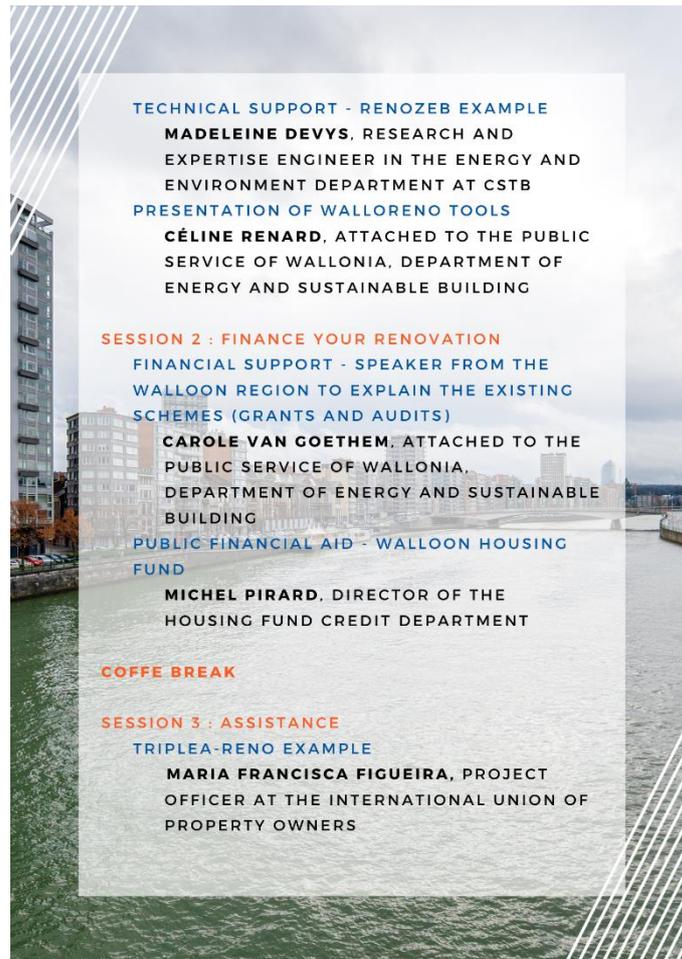
**SECTOR STAKEHOLDERS' REACTIONS**  
**OLIVIER HAMAL**, PRESIDENT AT SYNDICAT NATIONAL DES PROPRIÉTAIRES ET DES COPROPRIÉTAIRES (SNPC)  
**EMMANUELLE CAUSSE**, SECRETARY GENERAL AT THE INTERNATIONAL UNION OF PROPERTY OWNERS (UIPI)  
**AYME ARGELES**, MANAGER AT WALLOON CONSTRUCTION CONFEDERATION

**OPEN DEBATE / Q&A - GIVE VOICE TO PARTICIPANTS**

**12H00 - LUNCH**

**13H00 - PRACTICAL SESSIONS "LET'S ROLL UP OUR SLEEVES": WHAT CAN WE DO TO IMPROVE OUR BUILDINGS? SOME EXAMPLES**

**SESSION 1: TECHNICAL SOLUTIONS**



**TECHNICAL SUPPORT - RENOZEB EXAMPLE**  
**MADELEINE DEVYS**, RESEARCH AND EXPERTISE ENGINEER IN THE ENERGY AND ENVIRONMENT DEPARTMENT AT CSTB

**PRESENTATION OF WALLORENO TOOLS**  
**CÉLINE RENARD**, ATTACHED TO THE PUBLIC SERVICE OF WALLONIA, DEPARTMENT OF ENERGY AND SUSTAINABLE BUILDING

**SESSION 2 : FINANCE YOUR RENOVATION**  
**FINANCIAL SUPPORT - SPEAKER FROM THE WALLOON REGION TO EXPLAIN THE EXISTING SCHEMES (GRANTS AND AUDITS)**  
**CAROLE VAN GOETHEM**, ATTACHED TO THE PUBLIC SERVICE OF WALLONIA, DEPARTMENT OF ENERGY AND SUSTAINABLE BUILDING

**PUBLIC FINANCIAL AID - WALLOON HOUSING FUND**  
**MICHEL PIRARD**, DIRECTOR OF THE HOUSING FUND CREDIT DEPARTMENT

**COFFE BREAK**

**SESSION 3 : ASSISTANCE**  
**TRIPLEA-RENO EXAMPLE**  
**MARIA FRANCISCA FIGUEIRA**, PROJECT OFFICER AT THE INTERNATIONAL UNION OF PROPERTY OWNERS



**CITIZEN COOPERATIVE ACTIVE IN ENERGY RENOVATION IN WALLONIE: CORENOVE**  
**THIERRY LAUREYS, MANAGING DIRECTOR OF CORENOVE**  
**METHODOLOGY FOR PLANNING "RENOVATION ROADMAPS" TESTED WITH THE ACE-RETROFITTING PROJECT.**  
**MARC SCHILTZ, EXPERT DEVELOPMENT DURABLE, ENERGY & CLIMATE AT VILLE DE LIÈGE**  
**STÉPHANE MONFILS, RESEARCHER, UNIVERSITÉ DE LIÈGE**

**17H00 - CLOSING NOTE**  
**17H30 - MEUSE CRUISE : EXAMPLES AND EXPLANATIONS FROM CITY OF LIÈGE**  
**EXAMPLES' VIEW**  
**CONCLUSIONS + COCKTAIL**

THIS PROGRAMME IS OFFERED BY:



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**Speakers**

**UIPI RENOVATION TOUR**  
**WALLOON OWNERS ON BOARD**



**Brigitte Jacquemont**, Policy Officer, Energy Efficiency: Buildings and Products at the European Commission Directorate General for Energy



**Céline Renard**, Attached to the Public Service of Wallonia, Department of Energy and Sustainable Building



**Pascal Arimont**, Member of the European Parliament, Group of the European People's Party



**Sylvie Moreau**, Head of Cabinet of the Local Councillor for the Ecological Transition in charge of the Climate Plan



**Michel Duc**, Advisor to the Local Councillor for Ecological Transition in charge of the Climate Plan





**UIPI RENOVATION TOUR**  
**WALLOON OWNERS ON BOARD**

**Olivier Hamal**, President at Syndicat National Des Propriétaires et des Copropriétaires (SNPC)

**Emmanuelle Causse**, Secretary General at the International Union of Property Owners (UIPI)

**Ayme Argeles**, Manager at Walloon Construction Confederation




**UIPI RENOVATION TOUR**  
**WALLOON OWNERS ON BOARD**

**Carole Van Goethem**, Attached to the Public Service of Wallonia, Department of Energy and Sustainable Building

**Michel Pirard**, Director of the Housing Fund Credit Department





*Poster*



LIÈGE, BELGIUM

**UIPI**  
**RENOVATION**  
**TOUR**

**WALLOON**  
**OWNERS**  
**ON BOARD**

**24 SEPTEMBER 2021**

@ VAN DER VALK HOTEL SÉLYS LIÈGE

INTERNATIONAL UNION OF PROPERTY OWNERS

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**Photos**





